

HOMEFIELD ENERGY

P.O. Box 650764
Dallas, TX 75265

Welcome to the
City of Creal Springs
Electric Municipal Aggregation Program

October 16, 2020

We've got good news for you. After a competitive selection process, your community has chosen Illinois Power Marketing Company d/b/a Homefield Energy as its supplier for its electric municipal aggregation program through June 2022. That means City of Creal Springs, IL negotiated a price-protected electricity rate on your behalf and you don't have to worry about fluctuating rates. You'll automatically be enrolled in the program as a City of Creal Springs resident – and there are no switching or early termination fees.

Here's What You Can Expect

The program is simple:

- You'll receive a competitive, fixed rate of **\$0.04391 per kWh guaranteed until June 2022**.
- Your current billing method will not change. You will continue to receive one monthly invoice from Ameren, your local utility. You will notice the line item under the supply portion will list Homefield Energy along with this negotiated rate on your invoice following successful enrollment in the program.

Your Options as a Customer

If you choose not to participate in this program, please contact Homefield Energy by returning the enclosed opt out card or calling (866) 694-1262 **by November 6, 2020**, regardless if you've opted out of programs in the past. To learn more about the program, please review the enclosed Terms and Conditions or visit our website at www.HomefieldEnergy.com.

You also have the option to purchase electricity from a Retail Electric Supplier, or from Ameren without penalty pursuant to Section 16-103 of the Public Utilities Act. Information can be found at www.PlugInIllinois.org and www.Ameren.com. You may request from the Illinois Power Agency, without charge, a list of all supply options available to you in a format that allows comparison of prices and products.

Homefield Energy is an independent seller of power and energy service and is certified as a Retail Electric Supplier by the Illinois Commerce Commission (ICC Docket No. 14-0015).

We look forward to serving you!

Sincerely,
Homefield Energy

See Reverse for Frequently Asked Questions

Electric Supply Municipal Aggregation Program

Frequently Asked Questions

What is Municipal Aggregation?

Illinois law allows municipalities and counties to negotiate the purchase price of electricity on behalf of residents living within their borders. While these governmental entities choosing electric supply aggregation are responsible for negotiating the price of power from a supplier other than the traditional utility, your utility is still responsible for delivering that power to you and billing you for it.

How can I get more information about my community's aggregation program?

Contact your community for information related to the referendum and the aggregation program. Additional resources can be found at www.HomefieldEnergy.com.

Who is eligible to participate?

Residential or small business accounts located in participating governmental entity boundaries may participate. Customers enrolled in Real Time Pricing, Net Metering, or served by an alternative retail supplier may not be eligible. Net Metering customers, as described in Section 16-107.5(d)(3) and (e)(3) of the Public Utilities Act, may forfeit credits if they participate in a municipal aggregation.

How do I enroll?

It's simple and automatic. Unless you opt out, all eligible Ameren customers will be enrolled in the program. You will receive a "switch" letter from Ameren confirming your enrollment.

Do I have to participate in the municipal or county aggregation plan?

No. You may opt out by returning the Opt out Card by the deadline date on page 1 of your notification or calling Homefield Energy. If you choose to opt out, your account will remain with your current supplier. All customers who do not opt out of the program will have been deemed to have authorized and agreed to being enrolled in the aggregation program and having their electric supply service switched to Homefield under the applicable terms and conditions.

What are the Rates and Terms for my Community?

A list of communities served by Homefield Energy can be found on our website under the Municipal Aggregation tab. Select your community to find the applicable rates, contract length, and the terms and conditions for your community.

What if I decide to opt out after the deadline?

You may opt out at any time by calling our toll-free number or sending us an email. There are no early termination fees.

When will the new rate start for my community?

Customers who are enrolled in the program should see the changes on their monthly electric bill 45 to 60 days after enrollment.

What if Ameren rates decrease?

You always have the option to return to Ameren service. There is no early termination fee for leaving the aggregation.

What happens at the end of the Agreement term?

At the end of the Agreement term, as defined in the Terms and Conditions, you have the option of staying with the Municipal Aggregation program, returning to Ameren, or enrolling with a new Retail Electric Supplier.

Who will bill me for electricity? Will I get two bills?

You will continue to receive one monthly bill from Ameren. The bill will include the charges for electricity supplied by us, as well as the delivery service charges from Ameren.

Can I still have my payment automatically deducted from my checking account?

Yes, how you pay your bill will not change.

Can I stay on budget billing?

Yes, your budget billing will not be affected by your participation in this program.

Who is responsible for the delivery of my power?

Ameren will continue to deliver your electricity and will be responsible for maintaining the system that delivers power into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your electric supplier.

Who do I call to report a power outage or problems with my electric service?

You will continue to call Ameren at (800) 755-5000 for residential power outages or (800) 232-2477 for commercial outages, problems with your service or questions regarding your monthly bill.

Who do I call if I have questions or complaints regarding the Electric Aggregation Program?

Questions, including billing questions, disputes or complaints should be referred to a member of our Customer Care team at (866) 694-1262 or HomefieldCustCare@VistraCorp.com.

Electric Supply Agreement City of Creal Springs Opt-Out Aggregation Program Terms and Conditions of Service

- 1. Purchase of Retail Power:** Illinois Power Marketing Company d/b/a Homefield Energy (Homefield Energy) agrees to sell, and you, as a participant in the **City of Creal Springs Opt-Out Aggregation Program**, agree to buy, all your residential power and energy service (Retail Power) at the price and on the terms and conditions specified in this Agreement. Homefield Energy is an independent seller of power and energy service certified by the Illinois Commerce Commission (ICC Docket No. 14-0015). Homefield Energy has been selected by **City of Creal Springs as the supplier for its December 2020-June 2022** Opt-Out Government Aggregation Program. The Terms and Conditions contained in this Agreement have been the subject of negotiations between Homefield Energy and City of Creal Springs. Your Delivery Service Provider (DSP)—Ameren Illinois— retains responsibility for the delivery of electricity to your home. Homefield Energy's obligations under this Agreement are conditioned upon you providing complete and accurate information to Homefield Energy throughout the Term.
- 2. Term:** The Term of the Agreement will begin at the next meter read date after the DSP processes your enrollment and **will end with the June 2022 meter read date** for your account. The DSP determines when your meter is read. The DSP will notify you of the date on which Retail Power service from Homefield Energy will begin which should take place by the next billing cycle or the one that follows. The date on which you begin to take Retail Power supplied by Homefield Energy is the Effective Date.
- 3. Price:** Your price for Retail Power service (Price) will be **\$0.04391 per kilowatt-hour (kWh)**. The Price does not include any applicable taxes or DSP related fees or charges from the Effective Date through the conclusion of the Term. In the event of any change in, or enactment of, any rule, regulation, DSP operating procedure, tariff, applicable transmission tariff, ordinance, statute, or law beyond Homefield Energy's reasonable control that affects the price, sale or transmission, distribution, purchase, or other obligation pertaining to Homefield Energy's provision of Retail Power under this Agreement, Homefield Energy can adjust the Price. If Homefield Energy adjusts the Price, Homefield Energy will provide you notice of the adjusted Price and you will have an opportunity to terminate this Agreement without any further obligation by notifying Homefield Energy in writing within 30 days after the date of the notice of the adjusted Price. In such event, service will terminate effective as of the next meter read date, and you will be obligated to pay for Retail Power provided until that meter read date. Homefield Energy makes no guarantees as to how the price for Retail Power service during the term of this Agreement will compare to the price charged by your DSP for Retail Power service.
- 4. Billing and Payment:** The Price will be itemized and included on your bill from the DSP, and is due and payable to the DSP on the same day your DSP bill is due. You will continue to be billed by your DSP taxes and other charges consistent with filed tariffs at the Illinois Commerce Commission to transmit and distribute the Retail Power supplied to you per this Agreement. You should continue to follow any bill payment procedures set forth between you and the DSP. You agree to accept the measurements as determined by the DSP for purposes of accounting for the amount of Retail Power services provided by Homefield Energy under this Agreement. If the DSP is unable to read your meter, the DSP will estimate your usage and your charges will be calculated accordingly and adjusted on a future bill. Homefield Energy's ability to supply you under this Agreement is conditioned on the DSP accepting Homefield Energy's enrollment of your account for consolidated billing and purchase of receivables by the DSP. If you are not eligible for your DSP's consolidated billing and purchase of receivables, you will need to secure eligibility with your DSP before Homefield Energy can serve you. Should the DSP cease providing consolidated billing and purchase of receivables for your account and/or commence billing Homefield Energy for any charges relating to you, Homefield Energy will bill you directly and you will pay Homefield Energy for all such charges pursuant to the payment provisions specified in Homefield Energy's bill.
- 5. Late or Insufficient Payment:** All invoiced balances under this Agreement that are not paid in full by the due date will be subject to the DSP or Illinois Commerce Commission late payment rules.
- 6. Rescission and Early Termination of Contract:** The Illinois Commerce Commission is considering rescission and early termination of contract regulations that may afford you opportunities within certain parameters to rescind or terminate your contract without incurring an early termination fee. In addition, your DSP's tariff (which is on file with the Illinois Commerce Commission) may contain provisions regarding penalty-free rescission periods. Homefield Energy will comply with all applicable provisions and regulations concerning rescission and early termination of contract. Shortly after your election to take service from Homefield Energy, your DSP should provide you an enrollment notice informing you of any rescission rights you may have and the last day for making a request to rescind. If you rescind this Agreement within the timeframe specified by your DSP, your enrollment with Homefield Energy will be cancelled without penalty to you. Upon rescission in accordance with applicable law, this Agreement will be considered cancelled and neither party shall have any further obligation hereunder to each other. If you do not rescind this Agreement, you still may terminate the Agreement without any termination fee or penalty within 10 business days after the date of the first bill issued to you under this Agreement by calling Homefield Energy toll-free at 866-694-1262 to let Homefield Energy know to terminate this Agreement. You may terminate a residential electric supply agreement in this manner only one time in any 12 month period. Upon termination, you will remain responsible for all obligations, including payment for Retail Power and related costs and charges, incurred under this Agreement prior to the effective date of termination, including any applicable termination fee.

- 7. Termination:** Homefield Energy may terminate this Agreement for any non-payment or any other breach of this Agreement upon 30 days prior written notice to you of such termination. If you fail to cure your non-payment or breach of this Agreement within the 30 day notice period, Homefield Energy may terminate the Agreement even if you subsequently cure the non-payment or breach after such period has expired. Homefield Energy may also terminate this Agreement upon 30 days prior written notice to you due to a change in law or other act beyond Homefield Energy's reasonable control or if Homefield Energy is no longer able to serve you. In addition, Homefield Energy reserves the right to reject your enrollment or terminate this Agreement: 1) If you move within or outside of your DSP's service territory; 2) You fail to remain a customer of your DSP throughout the Term; 3) You fail to be eligible for your DSP's consolidated billing and purchase of receivables program throughout the Term; or 4) You rescind your authorization for release of information. Upon any termination of this Agreement, you will return to your DSP's power and energy supply service unless you have selected another alternative retail electric supplier. The effective date of any termination will be the next applicable meter read date after expiration of the required notice period. Upon termination, you will remain responsible for all obligations, including payment for Retail Power and related costs and charges incurred under this Agreement prior to the effective date of termination, including any applicable termination fee.
- 8. Assignment, Moving Outside of Your DSP's Service Territory:** Pursuant and in accord with any applicable State laws or regulations, including any required notice to you therein, Homefield Energy may assign, subcontract or delegate all or any part of its rights and/or obligations under this Agreement. You may not assign any of your rights or obligations under this Agreement without Homefield Energy's prior written consent. Homefield agrees not to unreasonably withhold such consent. If you move outside of your DSP's service territory, you may terminate this Agreement without incurring an early termination fee if such a fee would otherwise apply.
- 9. Information Release Authorization:** Throughout the Term, you authorize Homefield Energy to obtain information from the DSP that includes, but is not limited to, your account name, account number, billing address, service address, telephone number, standard offer service type, meter readings, and, when charges hereunder are included on your DSP bill, your billing and payment information. You authorize Homefield Energy to release such information to third parties, including affiliates that need to know such information in connection with your Retail Power service. These authorizations will remain in effect as long as this Agreement is in effect.
- 10. Dispute Resolution:** If you have a billing or other dispute involving Homefield Energy's service, you may contact Homefield Energy toll free at (866) 694-1262 between the hours of 8:00 am and 7:00 pm Central Prevailing Time Monday through Friday; or by e-mail at HomefieldCustCare@VistraCorp.com; or via mail at Homefield Energy, Attn: Customer Service, P.O. Box 650764, Dallas, Texas 75265. Inquiries and complaints can also be made directly to the Illinois Commerce Commission by calling toll free (800) 524-0795 or visiting their web site at www.icc.illinois.gov. While a customer complaint is pending investigation by Homefield Energy and/or the Illinois Commerce Commission, you are not obligated to pay the disputed portion of the bill. However, you remain obligated to pay any undisputed portion of the bill. You will be notified when the investigation is completed, and, if incorrect, your bill will be adjusted accordingly.
- 11. Limitation of Liability; Jury Trial Waiver:** You agree that neither Homefield Energy nor any of its employees, officers, directors, affiliates, agents, or subcontractors of any type or tier (collectively, the Homefield Energy Parties) will be liable for any damages or claims of any kind or nature for matters within the control of your DSP or the retail transmission organization controlling the electricity grid, which include maintenance of electric lines and systems, service interruptions, loss or termination of service, deterioration of electric services, meter readings or injury to persons or damage to property caused by the delivery or supply of electricity. The Homefield Energy Parties will not be responsible for any failure to commence or terminate power and energy service on the date specified herein due to any failure or delay in enrolling you with the DSP. The Homefield Energy Parties' liability will be limited to direct actual damages only up to the amount of your single largest monthly invoice for Retail Power during the preceding 12 months. In no event will the Homefield Energy Parties be liable for any punitive, incidental, consequential, exemplary, indirect, third-party claims or other damages whether based on contract, warranty, tort, negligence, strict liability or otherwise, or for lost profits arising from any breach or nonperformance of this Agreement. **BOTH YOU AND HOMEFIELD ENERGY AGREE IRREVOCABLY AND UNCONDITIONALLY TO WAIVE ANY RIGHT TO A TRIAL BY JURY WITH RESPECT TO ANY ACTION, SUIT OR PROCEEDING DIRECTLY OR INDIRECTLY ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE TRANSACTIONS CONTEMPLATED BY THIS AGREEMENT.**
- 12. Force Majeure:** A Force Majeure Event may arise due to causes and events out of Homefield Energy's reasonable control, including but not limited to acts of God; acts of any governmental authority; accidents; strikes; labor disputes; required maintenance work; inability to access DSP's system; and non-performance by your DSP. For example, Homefield Energy does not control the transmission and distribution lines owned by your DSP and used by the DSP to deliver Retail Power to your home. Force Majeure Events may result in interruptions in your service. Homefield Energy is not liable for any such interruptions or any other failure to perform under this Agreement caused by a Force Majeure Event, nor is Homefield Energy liable for damages caused by Force Majeure Events.
- 13. Contact Information:** In the event of an emergency involving your electric service (e.g. an outage or downed power lines) you should call the emergency line for your DSP. **The Ameren Illinois emergency phone number is: (800) 755-5000.** In all other situations, you may contact Homefield Energy toll free at (866) 694-1262 or by e-mail at HomefieldCustCare@VistraCorp.com; or via mail at Homefield Energy, Attn: Customer Service, P.O. Box 650764, Dallas, Texas 75265.